

1. Scope of application

The following terms and conditions apply to all orders via our online shop.

2. Contracting party, conclusion of contract

The purchase contract is concluded with Dennis Greiner & Mario Greiner GbR..

By placing the products in the online shop, we submit a binding offer to conclude the contract. You can initially place our products without obligation into the shopping basket and correct your entries at any time before submitting your binding order by using the corrective aids provided for this purpose in the order process. The contract comes about by accepting the offer via the goods contained in the shopping cart by clicking on the order button. Immediately after sending the order, you will receive a confirmation by e-mail.

3. Contract language, contract renewal

The language available for the contract is English.

We store the contract text and send you the order data and our general terms and conditions by e-mail. You can also view the General Terms and Conditions on this page at any time. Your past orders are no longer accessible on the Internet for security reasons.

4. Terms of delivery

In addition to the indicated product prices are still shipping costs. You can find out more about the amount of the shipping costs in the offers.

We deliver only by mail. Unfortunately, a self collection of the product is not possible.

5. Payment

The following payment methods are available in our shop:

Payment in advance

If you choose the payment method of payment, we will call you our bank account in separate e-mail and deliver the goods after payment received.

Credit card

By submitting the order, you also submit your credit card details.

After your legitimization as a legal cardholder, we request your credit card company to initiate the payment transaction immediately after ordering. The payment transaction is automatically carried out by the credit card company and your card is debited.

PayPal

In the ordering process you will be redirected to the website of the online provider PayPal. In order to be able to pay the invoice amount via PayPal, you must be registered there or register, authenticate with your access data and confirm payment instructions to us. After placing the order in the shop, we request PayPal to initiate the payment transaction. You'll get more information during the ordering process.

The payment transaction is automatically executed by PayPal immediately afterwards.

Payment by surname:

Your order will be picked up immediately by our parcel service. The package will be delivered to you on site and you have to pay the package with the courier. In addition, we charge a fee of € 5 for your order.

6. Transportation damage

If goods are delivered with obvious damage to transport, please report these errors immediately to the deliverer as soon as possible and contact us immediately. The non-compliance of a complaint or contact has no consequences for your statutory claims and their enforcement, in particular your warranty rights. However, they help us to claim our own claims against the freight carrier or the transport insurance.

7. Warranty and Guarantees

The statutory right of deficiency shall apply. Information about any applicable additional warranties and their exact terms can be found at the product and on special information pages in the Onlineshop.

8. Dispute resolution

The European Commission provides a platform for online dispute settlement (OS), which can be found here <http://ec.europa.eu/consumers/odr/>.

We are not obligated or unwilling to participate in a dispute settlement procedure before a non-fulfillment office.